

All titles for new motor vehicles in Oregon are processed the same way. It takes about three weeks to receive a new title in the mail from Department of Motor Vehicles. There are no other options. This bill sets up **a new, self-supporting DMV service for quicker processing of a vehicle title.**

In the private sector, it is common when making a purchase to have options: regular processing or shipping, or express. Buying a new book from Amazon? You're okay waiting a couple of weeks? Pick the standard shipping charge. Want it faster? Pay for Express shipping and get it in two or three days.

This bill brings DMV into twenty-first century customer service by permitting them to offer customers of vehicle dealers "express title processing" for an additional fee. The fee is set at \$100, intentionally, high enough so that it will be a barrier to use except for those who really, really need the faster service and are willing to pay for it. Vehicle dealers and DMV agree that the express title process should not be used in ordinary circumstances, and that express processing is designed for customers who have an urgent, legitimate need to receive their title in less than three weeks. Here are a few examples where this might be used: people moving out of state with a newly purchased car; retirees leaving on an extended vacation in a new recreational vehicle; and a business selling fleet vehicles to an out of state buyer.

The express title service fee more than covers the estimated cost of creating and administering the program. It is completely voluntary. Existing title processing service will not be diminished.

This is a good customer service bill that will help a small number of Oregonians who have a legitimate need for an "express title processing" service from DMV.

(Thank you)